Occupational Health and Safety Performances



| GRI Standards | Indicators | Unit | 2020 | 2021 2022 | | | | 2023 | | | |
|---------------|---|----------------------------------|-------------|-------------|-------------|------------|-------------|-------------|------------|------------|-------------|
| | | | Thailand | Thailand | Thailand | Overseas 1 | Total | Thailand | Overseas 1 | Overseas 2 | Total |
| GRI 403-9 | Work-related Injuries Fatalities | | | | | | | | | | |
| | Employees | – cases | 1 | 0 | 3 | 1 | 4 | 0 | 0 | 0 | 0 |
| | Workers | | 1 | 0 | 0 | 1 | 1 | 2 | 0 | ND | 2 |
| | Employees | case per one million man-hours | 0.0061 | 0.0000 | 0.0000 | 0.0152 | 0.0183 | 0.0000 | 0.0000 | 0.0000 | 0.0000 |
| | Workers | | 0.0969 | 0.0000 | 0.0000 | 0.0462 | 0.0286 | 0.1884 | 0.0000 | ND | 0.0600 |
| | High-consequence work-related injuries (excluding fatalities) | | | | | | | | | | |
| | Employees | – cases | 5 | 4 | 8 | 13 | 21 | 3 | 27 | 0 | 30 |
| | Workers | | 0 | 0 | 0 | 2 | 2 | 1 | 0 | ND | 1 |
| | Employees | case per one million | 0.0307 | 0.0267 | 0.0524 | 0.1972 | 0.0960 | 0.0196 | 0.4163 | 0.0000 | 0.1376 |
| | Workers | man-hours | 0 | 0 | 0 | 0 | 0 | 0.0942 | 0.0000 | ND | 0.0300 |
| | Recordable work-related injuries | | | | | | | | | | |
| | Employees | - cases | 377 | 910 | 762 | 215 | 977 | 649 | 148 | 8 | 805 |
| | Workers | | 4 | 6 | 0 | 12 | 12 | 1 | 15 | ND | 16 |
| | Employees | case per one million man-hours | 2.3140 | 6.0786 | 4.9865 | 3.2621 | 4.4669 | 4.2436 | 2.2821 | 37.6267 | 3.6927 |
| | Workers | | 0.3877 | 0.4770 | 0.0000 | 0.5541 | 0.3434 | 0.0942 | 0.6598 | ND | 0.4797 |
| | Number of hours worked | | | | | | | | | | |
| | Employees | – man-hours | 162,921,882 | 149,705,939 | 152,811,764 | 65,907,997 | 218,719,760 | 152,936,553 | 64,851,424 | 212,615 | 218,000,592 |
| | Workers | | 10,317,098 | 12,578,485 | 13,289,704 | 21,656,038 | 34,945,742 | 10,617,759 | 22,734,364 | ND | 33,352,123 |
| GRI 403-10 | Work-related III Health Fatalities | | | | | | | | | | |
| | Employees | cases | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Recordable Work-related III Health | | | | | | | | | | |
| | Employees | cases | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Loss Time Injury Frequency Rate: LTIFR | | | | | | | | | | |
| | Employees | – cases | 315 | 284 | 186 | 112 | 298 | 98 | 91 | 2 | 191 |
| | Workers | | 1 | 3 | 0 | 6 | 6 | 0 | 4 | ND | 4 |
| | Employees | case per one million | 1.9334 | 1.8971 | 1.2172 | 1.6993 | 1.3625 | 0.6408 | 1.4032 | 9.4067 | 0.8761 |
| | Workers | man-hours | 0.0969 | 0.2385 | 0.0000 | 0.2771 | 0.1717 | 0.0000 | 0.1759 | ND | 0.1199 |

Remark:

- ND = No Data
- Overseas 1 is included data of Cambodia, India, Laos, Malaysia, Phillipines, Turkiye and Vietnam operations
- Overseas 2 is included data of United Kingdom operation
- Data of Thailand and overseas 1 has verified by LRQA (Thailand) Co., Ltd
- High-consequence work-related injuries refers to an injury resulting from work leading to unability to restore physical conditions to the original conditions within 180 days, or leading to disability or leading to death.
- The scope of work-related injuries fatalities for workers excluded third's party consultants, delivery staff members and drivers of external agencies, student trainees or visitors.
- Recordable work-related injuries refer to all types of work-related injuries except the injuries that can be successfully treated with first aid treatment.
- The scope of work-related injuries for workers excluded third's party consultants, delivery staff members and drivers of external agencies, student trainees or visitors.
- Number of occupational ill health is referred to the report by Workmen's Compensation Fund or according to medical certificate from occupational physician (GRI 403-10)
- Lost Time Injury means injury that causes lost-day from one day onward (calculating from the day after the incident)
- Lost Day is calculated from the day after the incident